



CHUCK e. FOCUS

Week 18 – May 4, 2018

CHECK OUT THESE NUMBERS!

SHOUT OUT TO THESE OUTSTANDING RESTAURANTS FOR MAKING THE TOP 10 IN SALES INCREASE LAST WEEK!

	Restaurant	2017	2018	YOY
1.	Syracuse, NY #526	\$19,659	\$42,438	115.9%
2.	Doylestown, PA #762	\$9,436	\$19,336	104.9%
3.	New Hartford, NY #646	\$11,851	\$22,892	93.2%
4.	Johnstown, PA #534	\$7,219	\$10,604	46.9%
5.	Rochester, NY #517	\$17,305	\$24,233	40.0%
6.	Vestal, NY #521	\$21,449	\$29,826	39.1%
7.	Newark, CA #321	\$21,142	\$28,934	36.9%
8.	Hamburg, NY #516	\$21,796	\$29,134	33.7%
9.	Diamond Bar, CA #409	\$16,386	\$21,701	32.4%
10.	Roosevelt, PA #437	\$31,825	\$41,823	31.4%



WOW!

Congratulations to Bill Pressel on having a certified Sauce Boss in every one of his restaurants!

SPOTLIGHT

cast member

OF THE week



southeast

Meet Jed Callis, Cast Member in restaurant #667 Jackson. Jed has been a super star with Chuck E. Cheese for 8 months now and counting! He has never scored below a perfect 10 on any birthday party, and he loves dressing up for "themed parties", as you can see in the picture. He truly lives the FUN and Every Guest Leaves Happy CEC Culture! One thing he loves to do is perform magic tricks for the kids and guests. We are so proud to say he is part of our team!





a&b moments...

Hi! I just wanted to send you a note and say thank you! Our 3 year old loves, loves, LOVES your place, however our 2 year old has some mild sensory issues. Every time we go to your Knoxville, TN location, which is A LOT, every single one of your employees is so great to my kids. When an employee can see my youngest is having a hard time with the bright lights or loud noises, it never fails they come and talk to us and help distract and diffuse her issues. Maybe it's because we are regulars there and they remember us, I'm not sure but regardless the experience is always fantastic. Thanks again!

Southeast Region
Knoxville, TN #055
RVP Bill Eich
AD James Hamblen
GM Stephen Riggs

I had the pleasure of attending my granddaughters birthday party at your East Hanover, NJ location and just wanted everyone to know how great the experience was. From the moment we walked in until we left the service that Mabel our Party Server gave us was out of this world. She had a great attitude and was smiling the whole time we were there. She was great! We were extremely satisfied and will definitely spread the word. Thank you and Mabel once again for the awesome service.

Northeast Region
East Hanover, NJ #525
RVP Chris Kelly
AD Adam Shafran
GM Yvonne Jackson
Cast Member Mabel



I recently had a party for my son and my party host was Rayven. She did an awesome job! She engaged with the kids and we all just overall loved her. I also wanted to fill out a survey for Demontrez who was doing the tickets for the prizes. He was awesome as well, very patient and helpful. These two were just amazing and made my experience the best one yet. I just wanted to acknowledge them for the great job they did.

Western Region
Fairview Hts, IL #916
RVP Jim Brawley
DM Todd Bell
GM Johnathan Dehner
Cast Members Rayven and Demontrez

anniversaries

20+ YEARS

20 YEARS
Mario Chavez
General Manager ~ 597

20 YEARS
Evan Blakeney
Team2 Cast Member ~ 600

15 YEARS
Angel Atchley ~ Sr. Admin,
Merchandise

10 YEARS
Michael Almasan ~ 038
Heather Potter ~ 517
Nicole Lowder ~ 762

5 YEARS
Guillermo Rivera ~ 380
Victor Morales ~ 571
Christopher Rochell ~ 671
Renata Jordan ~ 699
Veronica Borjas ~ 705

sales contest

XL Pizza upgrades are all the rage! Check out these stats so far!

Leading Restaurants Per District

Cindy Light

1. Torrance, CA #358

Arshad Khan

1. Bell, CA #446

Wayne Casey

1. Sacramento, CA #410

Patricia Cedillo

1. Murrietta, CA #414

Tim Kerum

1. Costa Mesa, CA #421

John Chudzinski

1. East El Paso, TX #852

Steve Charlebois

1. Granada Hills, CA #429

Frank Cassar

1. N. Edmonton, AB #835

Alex Sergeychik

1. St. Cloud, MN #799

Tony Reynolds

1. Layton, UT #114

Todd Bell

1. St. Louis South, MO #855

Louis Deignan

1. Las Vegas, NV #315

Denny Lynch

1. Des Moines, IA #958

Chad Estrada

1. Grand Rapids, MI #828

Daniel De Los Santos

1. Flushing, NY #647

Denny Sanders

1. Boardman, OH #552

Shawna Vazquez

1. Vestal, NY #521

Dan Bessemer

1. Altoona, PA #449

Mike Svoboda

1. Bel Air, MD #502

Adam Shafran

1. Union, NJ #542

Angela Brewer

1. Naperville, IL #097

Troy Watring

1. Villa Park, IL #686

Ali Elali

1. Cincinnati, OH #102

Richard Balboni

1. Lowell, MA #457

Susan Jensen

1. Herndon, VA #099

Jon Fiorentine

1. Deptford, NJ #481

Dustin Gasper

1. Racine, WI #726

Eric Bargas

1. Wichita Falls, TX

Nestor Rivera

1. Dothan, AL #703

Frank Ramirez

1. Houston, TX #790

Hashem Saadat

1. Hickory, NC #382

Anthony Chapa

1. Norman, OK #893

Bill Pressel

1. Corpus Christi, TX #454

Seneca Gray-Robinson

1. St. Petersburg, FL #460

Brian Pitre

1. Covington, LA #610

Jim Hamblen

1. Roanoke, VA #972

Daniel Smoote

1. Houston, TX #571

Peter Panunzi

1. Boynton Beach, FL #781

Kelli Kasper

1. White Settlement, TX #090

Joe Risnear

1. Atlanta, GA #729

Michele Beavan

1. Ft. Wayne, IN #946

Maurice Chandler

1. Tuscaloosa, AL #803

Leading Restaurants per Region

Southeast Region

1. White Settlement, TX #090
2. Wichita Falls, TX #309
3. Ft. Wayne, IN #946

Northeast Region

1. Flushing, NY #647
2. Altoona, PA #449
3. West Islip, NY #511

Western Region

1. N. Edmonton, AB #835
2. East El Paso, TX #852
3. Bell, CA #446

Leading Restaurants Company Wide

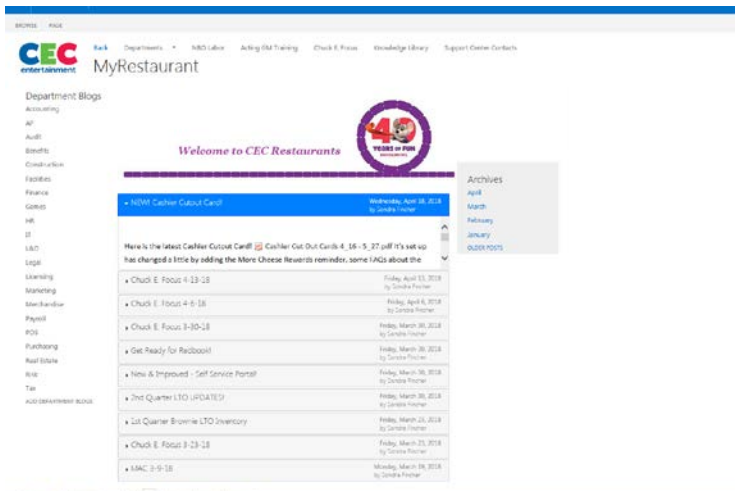
1. White Settlement, TX #090
2. Flushing, NY #647
3. Wichita Falls, TX #309
4. Ft. Wayne, IN #946
5. N. Edmonton, AB #835



SHAREPOINT makeover

The Sharepoint Makeover is now complete!

By now, all restaurant should have full access to the newly designed Sharepoint!
All communication from the Support Center will now be posted in this new and exciting site so you will always have access to it!



Rollout instructions have been sent out by your L&D Department, please review carefully and if you have any further questions, please reach out to your L&D Manager.



AYCP GROUP PACKAGES

Our groups just got even better with the addition of All You Can Play! Starting Monday, May 7th, group leaders will be able to book our all new packages. Be on the lookout for marketing materials and start calling your groups from last year to get them back in!

For more details, please check out the communication sent out by L&D.



RISK management

TIP OF THE WEEK:
Wear goggles for the Ticket Blaster!



get MORE In 2018

215,000 verified sign ups!
Congratulations to the following restaurant winners in the More Cheese Rewards Contest!

- Abilene, TX #582
- Orlando, FL #681
- Phoenix, AZ #621
- Altoona, PA #449
- Ann Arbor, MI #334
- Amherst, NY #840
- Bakersfield, CA #041
- Akron, OH #553
- Virginia Beach, VA #548
- Brick, NJ #500
- Annapolis, MD #050
- Asheville, NC #638
- Arlington Hts, IL #688
- Henderson, NV #314
- Birmingham, AL #707
- Alexandria, IA #048
- Saginaw, MI #336
- Gulfport, MS #562
- Bowling Green, KY #567
- Avon, IN #674
- Johnson City, TN #663
- Columbia, MO #748
- Albany, GA #617
- Doylestown, PA #762
- Greensburg, PA #763
- Grand Chute, WI #603
- Antioch, TN #074
- Johnstown, PA #534
- Portland, OR #660
- Vestal, NY #521
- Cincinnati, OH #102
- Charleston, WV #628
- Mobile, AL #560
- Montgomery, AL #608
- Olathe, MO #665
- Roanoke, VA #972
- Boardman, OH #552
- Charleston, SC #966
- N. Olmsted, OH #559
- Niles, OH #745
- Erie, PA #536
- North Hills, PA #544
- Latham, NY #520
- Houston, TX #032
- Greensboro, NC #637
- Manchester, MA #472
- Windsor, ON #831
- New Tampa, FL #779
- Racine, WI #726
- Blaine, MN #795

Your special More Cheese Rewards Merchandise is on the way!





RUBY PIN earners



With only 9 month under her belt, Dianna Jimenez has managed to work her way towards being our next Ruby Pin Earner! With awesome coaches such as Patty Cedillo and Larry Navarro, it is not surprising how quickly she jumped to the top! Dianna loves what she does, and is always speaking with her party parents and asking them if they are in need of anything to make sure everything is always 100%. She also keeps tabs on the birthday child to make sure they are having the best time of their lives while at Chuck E. Cheese! Congratulations Dianna, your Ruby status is well deserved!

Brooke-Lynn White is truly a marvel who inspires! She has been with Chuck E. Cheese for 2 years now, and we are proud to award her with her well deserved Ruby Pin! As Cindy Light and Brellette Ortiz have guided her along on her journey, she has earned the hearts of her party parents. Always making sure they have everything they need and that her birthday stars are having the time of their lives, no wonder we all love her! Congratulations Brooke-Lynn, we look forward to seeing you soar!



Our guests cannot say enough awesome things about our next Ruby Pin Earner, Shaliyah Butler! 9 months with Chuck E. Cheese seems to be the sweet spot to snag that Ruby Pin, because that is how long Shaliyah has also been with the company! With Hashem Saadat and Morgan Johnson to guide and mentor her, she is sure to go far. She is always smiling and happy to be at work. Shaliyah always creates a strong bond with her party moms and makes sure their child's day is extra special. Congratulations Shaliyah, your Ruby Pin is very well deserved.



PLUMBING PROBLEMS?

The primary cause of plumbing issues is food and grease in the drain lines. DO NOT wash waste down the sinks and floor drains. Dispose properly by putting food waste directly into the trash can.



Water and grease backing up

Time to call a plumber, not your grease trap pumper:

- Water coming up through the man holes outside
- Water coming up through the drains in the restaurant
- Water coming out of the trap itself, and the trap has recently been serviced

There is a strong smell coming into your restaurant

Sewer Gas

- If the trap has recently been serviced, the sewer gas will be flowing into the restaurant until the trap fills up with water past the inlet line. If the trap has not been serviced recently it is probably an evaporated floor drain allowing sewer gas into the restaurant. If this is the case, pour a gallon of water down ALL floor drains on a weekly basis to ensure water remains in the P-Trap.

Loose Toilet

- Another reason for this problem could be caused by a loose toilet seat that is not attached to the floor. This is a very common cause of sewer gas flowing inside the restaurant.

MAY THE 4TH BE WITH YOU!



Team Midland #928 - Autism Walk

CHUCK E. CHEESE'S

HOT JOBS

General Manager



560 ~ Mobile, AL
322 ~ Dublin, CA
355 ~ Valencia, CA
367 ~ Ladera Heights, CA
404 ~ San Jose Kooser, CA
405 ~ La Mesa, CA
414 ~ Murrieta, CA
440 ~ Pico Rivera, CA
447 ~ La Mirada, CA
768 ~ Pinole, CA
721 ~ Englewood, CO
759 ~ Dover, DE
433 ~ Pembroke, FL

776 ~ Port Orange, FL
616 ~ Buford, GA
687 ~ Riverpoint, IL
523 ~ Bronx, NY
381 ~ Charlotte, NC
736 ~ Columbus, OH
737 ~ Columbus, OH
537 ~ Monroeville, PA
860 ~ Sioux Falls, SD
970 ~ Memphis, TN
580 ~ Valley View, TX
338 ~ Burlington, WA

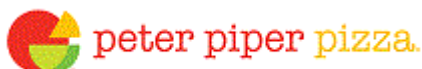
Tech Manager

095 ~ Chino, CA
108 ~ Redwood City, CA
321 ~ Newark, CA
363 ~ Hayward, CA
418 ~ Sun Valley, CA
465 ~ Torrance, CA
784 ~ Vista, CA
467 ~ E. Hartford, CT

613 ~ Douglasville, GA
073 ~ Matteson, IL
341 ~ Kokomo, IN
770 ~ Frederick, MD
775 ~ Towson, MD
753 ~ Leominster, MA
713 ~ Southgate, MI
566 ~ Hattiesburg, MS

840 ~ Amherst, NY
557 ~ Columbus, OH
967 ~ Columbia, SC
970 ~ Memphis, TN
035 ~ Lewisville, TX
416 ~ Arlington, TX
863 ~ N. McAllen, TX
928 ~ Midland, TX

Please visit www.chuckecheese.com/careers to review all open Chuck E. Cheese positions



interested in a peter piper opportunity?

General Manager

Mesquite, TX #1273

Please visit <http://www.peterpiperpizza.com/search-jobs.html> to review all open Peter Piper Pizza positions